

AMC Mediation Training Courses

Level 1: Essential Mediation Training Course

Overview and objective:

The course aims to introduce participants to the different fundamental aspects of mediation as a process of resolving disputes and as a tool for enhancing communication between disputants.

Methods of delivery:

10% Lecture; 35% Role-plays; 25% Group discussions; 20%exercises; 10%Reading.

Topics covered:

1. The spectrum of dispute resolution.
2. Adjudication methods, importance and limitations.
4. Mediation History (ancient and modern)
5. Mediation definition, objectives and place in the spectrum of dispute resolution.
6. The triangle of conflict and settlement.
7. Mediation in Culture, Sharia and local laws.
8. The Riskin grid and the different mediator styles.
9. The AMC mediation approach (Introduction).
10. Confidentiality, (Introduction).
11. The mediation settlement agreement.
12. Basic mediation competencies.

Upon completion participates will be able to:

Recognize the importance and potential of mediation as a dispute resolution method. Be familiar with the different foundations of mediation and how mediation work. Learn about the local laws and rules governing mediation and the comparative international laws and the Basic mediation competencies.

Level 2: Advanced Mediation Training Course

Overview and objective:

This class is designed to allow participants to build upon and develop the essential mediation skills obtained at the AMC first course and advance it into a deeper and practical level throughout a series of role-plays and realistic scenarios.

Methods of delivery:

10% Lecture; 35% Role-plays; 30% Group discussions; 15% exercises; 10% Reading.

Topics covered:

1. The AMC mediation approach (In depth)
2. Critical review and understanding of the principal models of mediation.
3. Develop a deeper understanding of the role and duties of the mediator in general and under the AMC rules in particular.
4. Confidentiality sources and limitation.
5. Ethical, Moral and technical challenges for mediators and strategies for addressing these challenges.
6. Settlement agreement requirements and enforceability.
7. Developing mediation skills and competencies?

Upon compilation participates will be able to:

Critically evaluate fellow participants' mediation approaches and recognise and evaluate their own mediation style and approach. Effectively reflect on ethical, moral and technical challenges in mediation and develop strategies to address them. Demonstrate a critical understanding of the role and duties of the mediator.

Level 3: Accredited Mediator

AMC will accredit and recognize mediators who successfully complete both the Essential and Advance courses and can demonstrate an exceptional understanding of the different aspects of the mediation process along with conducting the mediation process to the highest of the international quality standards in a series of life-like simulated mediation cases.